



# Mobile Apps & Field Tickets

Your Team Can Work From Anywhere They Are With Mobile Apps That Connect the Field to the Back Office

## PARTIAL FEATURES LIST:

- Enable users to record any information when in the field or away from the office.
- Work online connected to information in the back office in real-time.
- Work offline and store data on the mobile device and synchronize later when within range.
- Eliminate all paper process-based problems.
- Increase real-time visibility to operations and improving decision making.
- Invoice customers faster, with fewer errors – improving cash flow.
- Capture multiple electronic signatures, and pictures/images.
- Calculate intervals of time, measurements, etc. more quickly and accurately.
- Choose or mix different device types (tablet, phone, laptop, or computer) and different O.S. types (Apple iOS, Android, and Windows).
- Customizable.

*The deployment of the mobile app(s) connected with a comprehensive back-office system is the most impactful business tool we have seen in this industry. To quote one of our clients: "It's a game-changer!"*

## COMMON ISSUES USING PAPER TO CAPTURE INFO IN THE FIELD

- Deciphering handwritten information is labor-intensive and error-prone.
- Choosing the correct codes to identify equipment or services used often involves some guesswork.
- Handling exceptions and correcting errors consume even more man-hours and valuable resources.
- Paper tickets tend to get damaged and torn as they travel their route.
- Paper tickets are prone to missing information and inaccurate calculations.
- Paper tickets are expensive to route from person to person, and some are lost.